

Gem Query		
Bid/RA Section	Seller Query/Representation	Response from IISER Berhampur
Terms and Conditions	As per the GEM General Terms and Conditions (GTC), Sr. No. K, Page No. 4 of 52, the bidder is required to submit the Earnest Money Deposit (EMD) in the form of a Bank Guarantee, Demand Draft, or RTGS. Please confirm that we can submit the EMD in form of Bank Guarantee.	You should provide Demand Draft, or RTGS.
Terms and Conditions	As per DoT guidelines, Bidder should have class A and NLD license to provide the Internet Bandwidth service in India. So, request you to remove international gateway and landing station clause which is not mandatory as per DOT. This changes will be allow more bidder and better price discovery ?	Having capacity on multiple cable routes across different oceans provides a backup for potential disruptions. Establishing points of presence (PoPs) in various regions also helps reduce latency and ensures consistent service.
Scope of Supply/Service	Current Criteria, Sr. No. 44: Bidder shall own cable landing station in India. Query: we request you to remove this clause as clause no. 49 say that Bidder should have own / direct access to international gateway.	Data entering or leaving India through international cables must comply with Indian data laws and telecom policies. Ownership ensures that the operator is accountable for data access, monitoring, and interception under Indian law.
Scope of Supply/Service	Current Criteria, Sr. No. 44: Bidder shall own cable landing station in India. Query: we understand that this clause is not applicable as sr. no. 1 and sr. no. 49 says that Bidder should have direct access or leased gateway. Please confirm our understanding.	Data entering or leaving India through international cables must comply with Indian data laws and telecom policies. Ownership ensures that the operator is accountable for data access, monitoring, and interception under Indian law.
Bid Eligibility Criteria	We've local office in Odisha but not in Behrampur. So we request you to kindly allow us for bid submission. This changes will allow many bidder and bid will be more competitive.	Since it is remote area we need the local service centre for support service.
Bid Eligibility Criteria	Kindly amend the clause mentioned in ATC clause no 5 "The bidder must have leased capacity on leading Cable System in both Trans-Atlantic and trans-pacific routes" as "The Upstream telecom Service Provider have leased capacity on leading Cable System in both Trans-Atlantic and trans-pacific routes"	Having capacity on multiple cable routes across different oceans provides a backup for potential disruptions. Establishing points of presence (PoPs) in various regions also helps reduce latency and ensures consistent service.
Bid Eligibility Criteria	Kindly amend the clause mentioned in ATC clause no 13 "Bidder should have own manpower & technical team for support in the city of Berhampur, Odisha for O&M for any downtime" as " Bidder to submit undertaking stating ISP will open local office at Berhampur, Odisha within 30 days of PO awarded"	Accept will setup office within 30days of PO award and also submit office details to the buyer.
Bid Eligibility Criteria	Kindly amend the clause mentioned in ATC clause no 44 "Bidder shall own cable landing station in India." as " Upstream telecom service provider of bidder shall own cable landing station in India"	Data entering or leaving India through international cables must comply with Indian data laws and telecom policies. Ownership ensures that the operator is accountable for data access, monitoring, and interception under Indian law.
Bid Eligibility Criteria	Kindly amend the clause no 46 of ATC " Bidder shall have peering with Global ISPs" as " Bidders Upstream telecom service provider shall have peering with Global ISPs.	Ensure low latency and faster data delivery across different regions of world with a minimum hoop count.
Bid Eligibility Criteria	Kindly amend the clause no 42 of ATC " Bidder shall have min. Internet peering with NIXI at 3 places in India. " AS " Bidder shall have min. Internet peering with NIXI at atleast one place in India. "	Ensure low latency and faster data delivery across different regions of world with a minimum hoop count. Query reviewed, and as per the bid document, the bidder should have their own license to provide the service.
Scope of Supply/Service	Kindly confirm as per clause no 28 of ATC " Installation, commissioning, configuring of the link and hardware (Modems, Router Firewall etc. to make line fully functional at 1 Gbps) " firewall will be provided by buyer or seller?	Firewall provide by buyer.
Email Query		
	The bidder must have provided 1.0 (One) Gbps or more ILL circuit to any Govt. Educational Institute/University/ Tier 2 and Tier 3 Data Centres / Industries/ Corporate etc. Theses links should be	Yes

	in active mode in current financial year. (Attach Evidence. Evaluation will be made accordingly by purchase committee). We understand the requirement for providing certification/PO/Client certificate is 1G ILL with/without DDOS . Please confirm	
	The firm should have Zonal or Regional headquarter in Odisha/Berhampur. Reliance Jio Infocomm has offices Pan Odisha. GST certificate will be submitted as a proof . Please confirm if this would suffice the requirement	Yes
	UPS Power and Racks are in the scope of the customer. Please claify	Yes
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